

iPhone customer manual

Content

1 Foreword.....	- 1 -
2 Install Guide.....	- 1 -
3 Login interface.....	- 1 -
4 List.....	- 1 -
4.1 Add Camera.....	- 2 -
5 Video Mode.....	- 3 -
6 Settings.....	- 3 -
6.1 User name password management.....	- 4 -
6.2 Basic information.....	- 4 -
6.3 NetWorSet.....	- 4 -
6.4 Parameter settings.....	- 5 -
6.4.1 Video quality.....	- 5 -
6.4.2 Time setting.....	- 5 -
6.4.3 Mail settings.....	- 6 -
6.4.4 Frequency setting.....	- 6 -
6.4.5 Chroma Setting.....	- 7 -
6.4.6 VisuAlangleSet.....	- 7 -
6.5 Alarm settings.....	- 7 -
6.6 Init settings.....	- 8 -
7 Live View.....	- 8 -
8 Image.....	- 9 -
9 Video.....	- 9 -
10 About.....	- 10 -
11 FAQ.....	- 10 -

1 Foreword

Thank you very much for choosing our products. We will wholeheartedly provide the best service for you. If you have any questions or requests, please feel free to contact with our technical support.

This manual is for the mobile customer of “iPhone Danale”. It is used to teach the users how to install the software on the iPhone and how to use the cell phone monitoring software. With our irregular update to optimize the software performance or introduce new features, it is possible that part of the instruction screen-shots are different with what you are actually using. We will update the new version of user manual without prior notice.

There may be technical inaccuracies or typographical errors in the user manual. We sincerely hope you can give us valuable feedbacks, and we will try our best to enrich and improve it. Thank you for your support.

2 Install Guide

Search and install “Danale” on line from Apple App store. After finish installing, you will

see this icon  on the main interface of iPhone.

3 Login interface

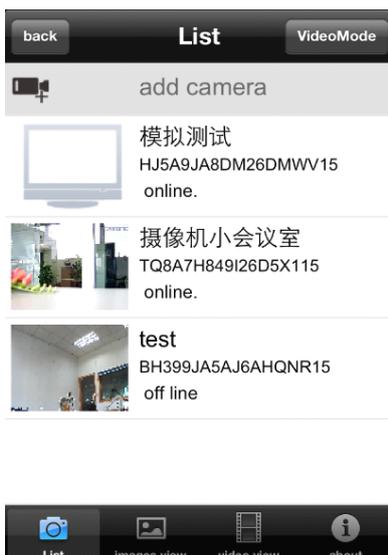
Open the software, and you will see the Login interface, as is shown in the following figure:



Input username and password,click Login,you will enter the “List” interface.

4 List

As is shown in the following figure:

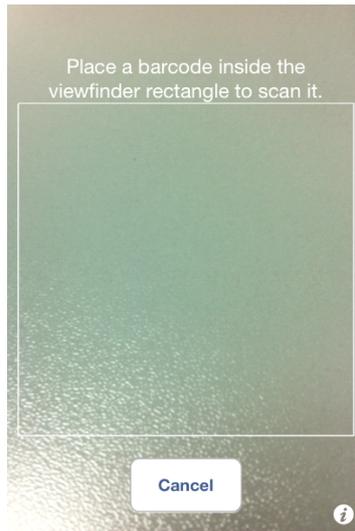


4.1 Add Camera

Click  “add camera”, you will see the following picture:



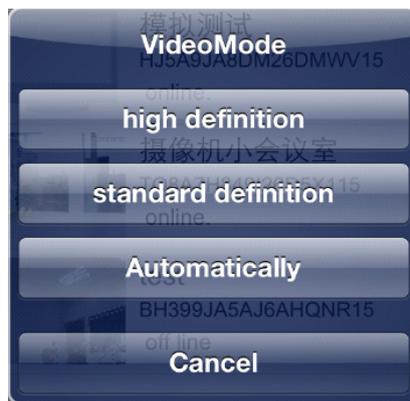
Edit the camera name, input the username, pwd, you can input the camera SN manually or scan the QR code directly, as is shown in the following picture:



Click "finish" to finish and save it.

5 Video Mode

Click "VideoMode", you will see the following picture:



6 Settings

Click  to set the IPC.As is shown in the following picture:



6.1 User name password management

Here you can edit the device name,username and pwd,as is shown in the following picture:



6.2 Basic information

Here you can view the basic information of the IPC,as is shown in the following picture:



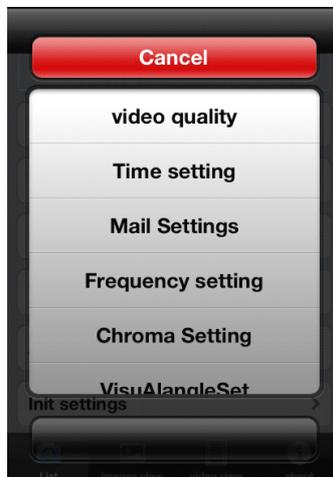
6.3 NetWorSet

Here you can set the local network and WIFI,as is shown in the following picture:



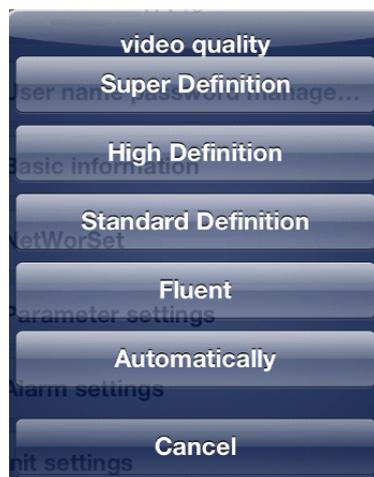
6.4 Parameter settings

Here you can set some parameters of the IPC, as is shown in the following picture:



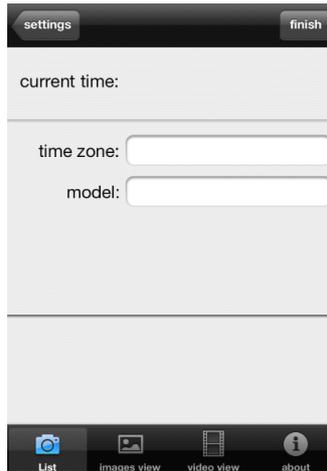
6.4.1 Video quality

Here you can set some parameters of the video quality, as is shown in the following picture:



6.4.2 Time setting

You can set the time shown in the IPC, as is shown in the following picture:



6.4.3 Mail settings

Here you can set the sender and the received mailbox of the alarm information, as is shown in the following picture:



【A/C.Name】 :It can be set according to user's demands.

【Password】 :The password you have set up.

【Sender】 :You can send Email from it,it should be effective.

【SMTP Server】 :Log mailbox to mailbox settings to inquire the entry method of SMTP server .

【Server requires authentication】: Enable or disable.

【Port】 SMTP Server port.Generally the default port number is 25.

【Email】 : The e-mail address can be the same with sender,it should be effective.

Note:Ensuring the mailbox supports for SMTP mail function.

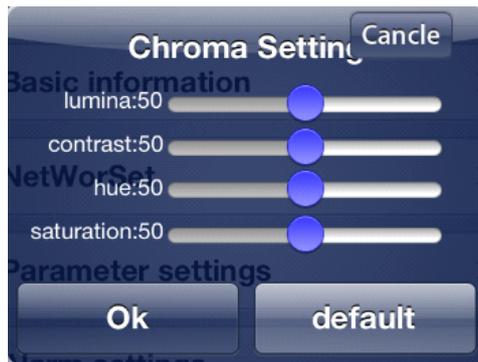
6.4.4 Frequency setting

You can select 50HZ or 60HZ according to your need,as is shown in the following picture:



6.4.5 Chroma Setting

You can drag the slider to set lumina,contrast,saturation,hue.These parameters shall be set according to the actual environment.As is shown in the following picture:



6.4.6 VisuAlangleSet

as is shown in the following picture:



6.5 Alarm settings

Here you can set alarms,including Motion Detect,Audio Alarm,I/O Alarm,Privacy Covered alarm,Timing to capture,Timing to record.As is shown in the following picture:



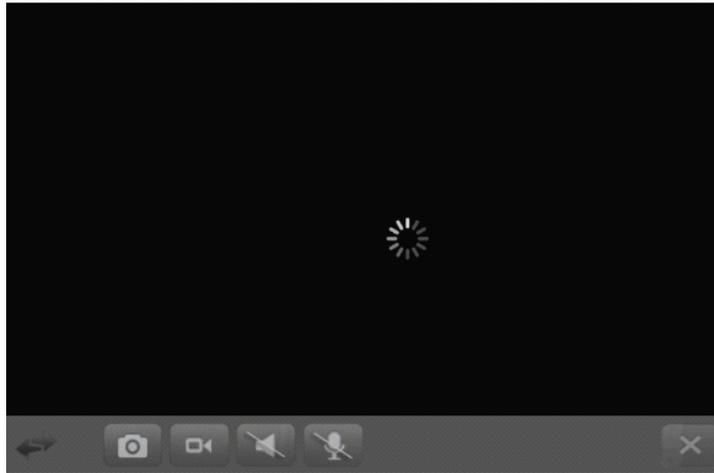
6.6 Init settings

Here you can RestoreFactorySet and Restart the system of IPC.As is shown in the following picture:



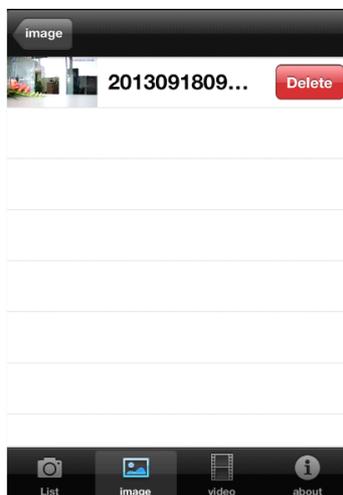
7 Live View

When playing the video,you can capture,record,open/close the audio or mic;if the IPC supports PTZ,you can slide up,down,left and right on the screen.As is shown in the following picture:



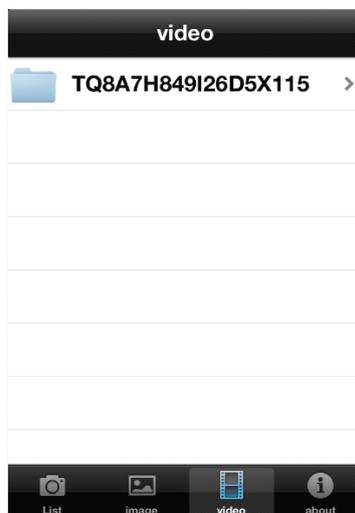
8 Image

Click “Image” to playback pictures,as is shown in the following picture:



9 Video

Click “Video” to playback records,as is shown in the following picture:



10 About

Here you can view the information of the monitor software,as is shown in the following picture:



11 FAQ

①Why cannot I watch the surveillance video after entering the login information?

A、 Please check whether the settings page, server, port, user name, password and other information are filled in correctly.

B、 Please check your network to see whether your phone is connected to the external network .

C、 If your device is connected to the external network via router, please check wether the mobile port mapped in the routing . (For mapping settings, please refer to the router manual).

D、 Please check wether the IP address you have filled in is the LAN IP (If your IP starts with the following formate, it is a local area network : 10.xx 、 172.xx、 192.xx. If you use such IP, you can only be in the same LAN with the device to be connected).

E、 Please check your port to ensure that it must be the mobile port.

②Sometimes why does longer delay occur, or is it disconnected easily?

A、 Network conditions are bad.

B、 Video frame rate and resolution are too high, because lower surveillance video can improve the smoothness and stability effectively (Note: There are a number of encoding settings for these parameters. when setting, you must make sure your phone supports it . For different equipments, the adjustment methods are also deferent. For more detailed methods, please refer to the corresponding device's operating instructions.).

③Why can't the PTZ work after entering the main interface?

A、 Please ensure that the channel supports PTZ.

B、PTZ responses delay, please wait for a moment.

④When connected with some multi_channel devices, why can I only play max 3 channels at the same time?

Answer:Some models of the monitoring equipment have connection limits. When the total number of connections reaches the upper limit, you can not open more channels to watch. Please check the device's settings panel or manual to see whether the limits can be changed, or you can also contact with the device manufacturer's technical support.