

## **Android customer manual**

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## 1 Foreword

Thank you very much for choosing our products. We will wholeheartedly provide the best service for you. If you have any questions or requests, please feel free to contact with our technical support.

This manual is for the mobile customer of “**Android Danale**”. It is used to teach the users how to install the software on the iPhone and how to use the cell phone monitoring software. With our irregular update to optimize the software performance or introduce new features, it is possible that part of the instruction screen-shots are different with what you are actually using. We will update the new version of user manual without prior notice.

There may be technical inaccuracies or typographical errors in the user manual. We sincerely hope you can give us valuable feedbacks, and we will try our best to enrich and improve it. Thank you for your support.

## 2 Install Guide

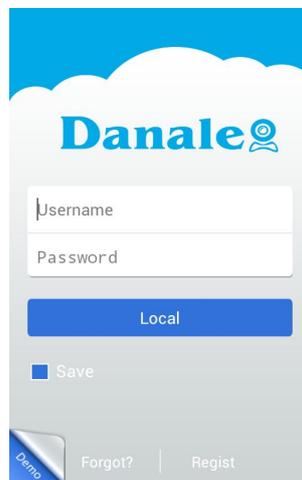
Search and install “Danale” on line from App store. After finish installing, you will see



this icon on the main interface of iPhone.

## 3 Login interface

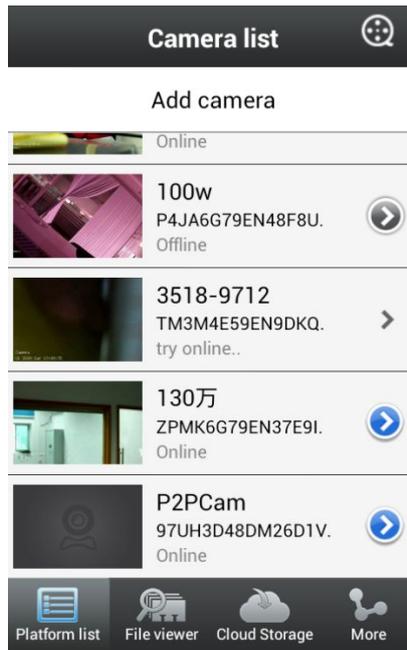
Open the software, and you will see the Login interface, as is shown in the following figure:



Please sign in first, then input username and password, click Login, you will enter the “List” interface.

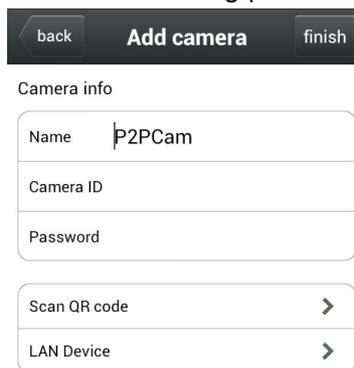
## 4 List

As is shown in the following figure:



#### 4.1 Add Camera

Click "add camera",you will see the following picture:



Edit the camera name,input the username,pwd,you can input the camera ID manually or scan the QR code directly,as is shown in the following picture:



When scan successfully,it will auto show the camera ID,see bellow picture:

You also can select the SN of the camera in the LAN Device list,edit the camera Name and password,then click “finish” to finish and save it.

## 5 Video Mode

Click  to set the Video Mode,you will see the following picture:

## 6 Settings

Click  to set the IPC.As is shown in the following picture:

### 6.1 Access management

Here you can edit the device name,username and pwd,as is shown in the following

picture:

| Access management |       |
|-------------------|-------|
| Name              | admin |
| Password          | ••••• |

## 6.2 Network Settings

Here you can set WIFI or LAN according to your need,as is shown in the following picture:

| Network settings |   |
|------------------|---|
| Wireless network | > |
| LAN              | > |

| WiFi List |   |
|-----------|---|
| WifiAp 1  | 📶 |
| WifiAp 2  | 📶 |

| LAN          |               |
|--------------|---------------|
| Address Type | Static IP >   |
| IP address   | 192.168.0.110 |
| Netmask      | 255.255.255.0 |
| Gateway      | 192.168.0.1   |
| Dns Type     | Static DNS >  |
| Dns1         | 8.8.8.8       |
| Dns2         | 4.4.4.4       |
| Http Port    | 80            |

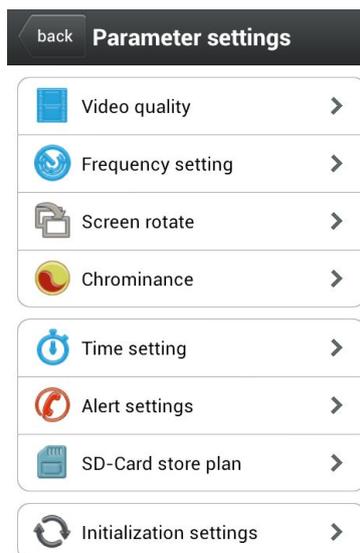
## 6.3 Device information

Here you can view the basic information of the IPC,as is shown in the following picture:



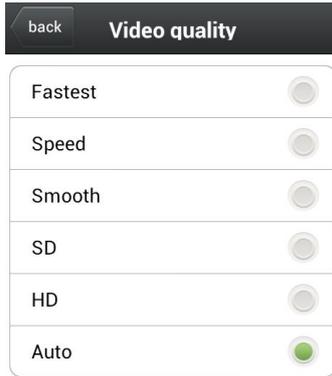
## 6.4 Parameter settings

Here you can set some parameters of the IPC, as is shown in the following picture:



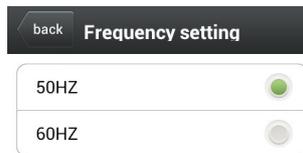
### 6.4.1 Video quality

Here you can set some parameters of the video quality, as is shown in the following picture:



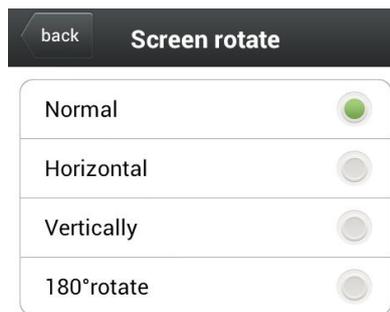
### 6.4.2 Frequency setting

If your camera needs PAL, you can select 50HZ; If needs NTSC, you can select 60HZ.



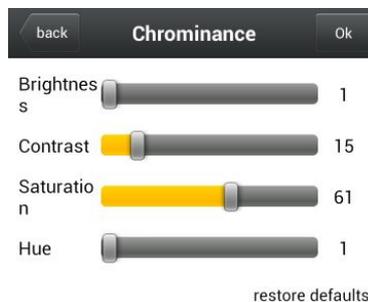
### 6.4.3 Screen rotate

as is shown in the following picture:



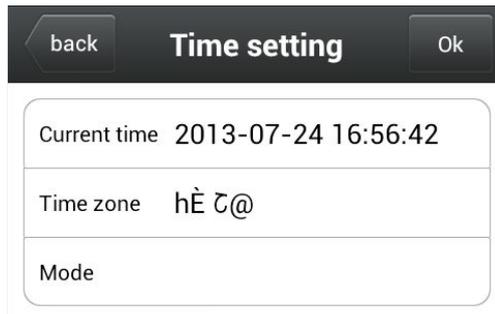
### 6.4.4 Chrominance

You can set Brightness, Contrast, Saturation, hue. These parameters shall be set according to the actual environment. As is shown in the following picture:



### 6.4.5 Time setting

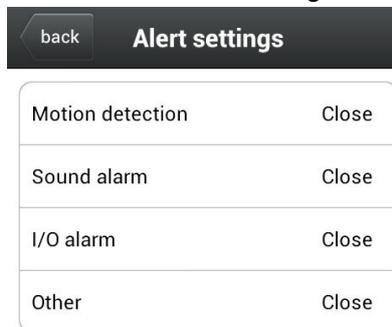
As is shown in the following picture:



Here please select the time zone, then select the setting mode, you can select Manual setting, Cellphone time, or NTP. Manual setting is that set the time of IPC according to your need; Cellphone time is that set the time of IPC synchronize with the mobile time; NTP is that set the time of IPC synchronize with NTP server.

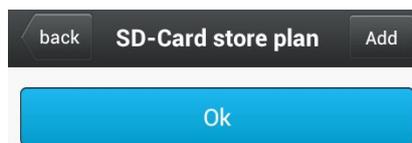
#### 6.4.6 Alert settings

Here you can set the alert of Motion detection, Sound alarm, I/O alarm and other alert, each of them has 4 options: close, Low, Middle, High.

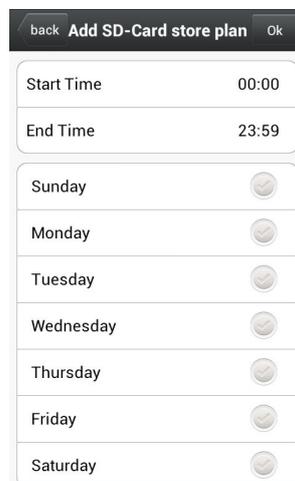


#### 6.4.7 SD-Card store plan

If you have an IPC with an SD card, here you can add your store plan, as is shown in the following pictures:

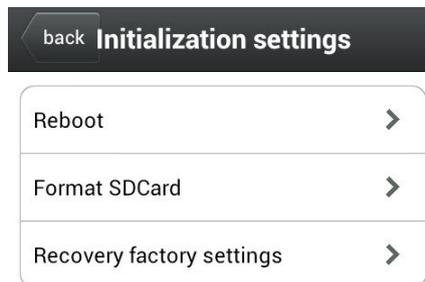


Click "Add" to add SD-Card store plan:



### 6.4.8 Initialization settings

Here you can operate some initialization settings,such as Reboot the system,Format SDCard,Recovery factory settings.As is shown in the following picture:



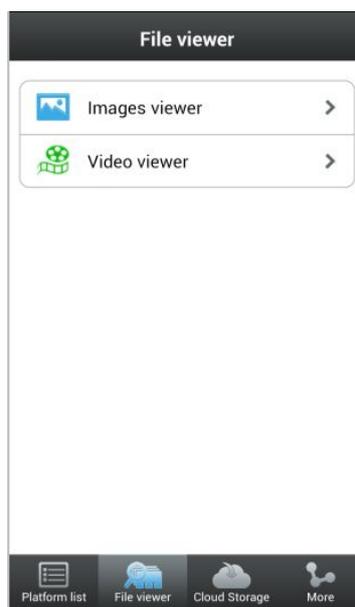
## 7 Live View

When playing the video,you can capture,record,open/close the audio or mic;If the IPC supports PTZ,you can slide up,down,left and right on the screen.As is shown in the following picture:



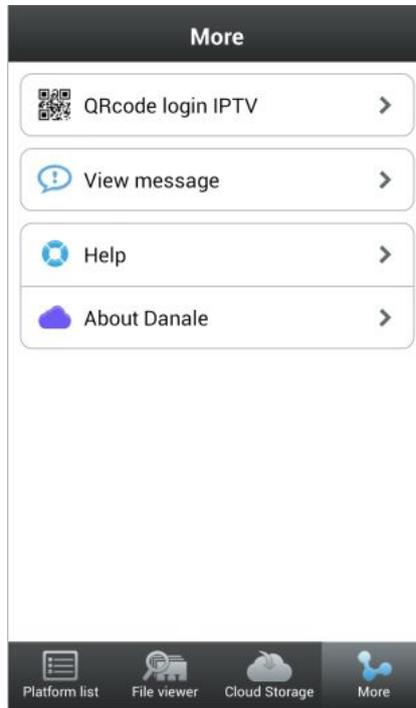
## 8 File viewer

Click "File viewer" to playback pictures and videos,as is shown in the following picture:



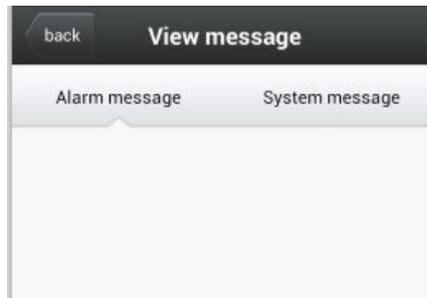
## 9 More

As is shown in the following figure:



### 9.1 View message

Here you can view the alarm message information and system information.  
As is shown in the following figure:



### 9.2 About Danale

Here you can view the information of the monitor software, as is shown in the following picture:



Danale

version 3.1.1  
DanaleAPIs 3.1.1

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## 10 FAQ

### ①Why cannot I watch the surveillance video after entering the login information?

A、 Please check whether the settings page, server, port, user name, password and other information are filled in correctly.

B、 Please check your network to see whether your phone is connected to the external network .

C、 If your device is connected to the external network via router, please check whether the mobile port mapped in the routing . (For mapping settings, please refer to the router manual).

D、 Please check whether the IP address you have filled in is the LAN IP (If your IP starts with the following format, it is a local area network : 10.xx 、 172.xx、 192.xx. If you use such IP, you can only be in the same LAN with the device to be connected).

E、 Please check your port to ensure that it must be the mobile port.

### ②Sometimes why does longer delay occur, or is it disconnected easily?

A、 Network conditions are bad.

B、 Video frame rate and resolution are too high, because lower surveillance video can improve the smoothness and stability effectively (Note: There are a number of encoding settings for these parameters. when setting, you must make sure your phone supports it . For different equipments, the adjustment methods are also different. For more detailed methods, please refer to the corresponding device's operating instructions.).

### ③Why can't the PTZ work after entering the main interface?

A、 Please ensure that the channel supports PTZ.

B、 PTZ responses delay, please wait for a moment.

**④When connected with some multi\_channel devices, why can I only play max 3 channels at the same time?**

Answer:Some models of the monitoring equipment have connection limits. When the total number of connections reaches the upper limit, you can not open more channels to watch. Please check the device's settings panel or manual to see whether the limits can be changed, or you can also contact with the device manufacturer's technical support.